

Our Support Philosophy

Contributed by

Here at Currie Group Service department we are dedicated to creating the winning edge for our customers by providing the highest technological equipment and service in the world, backed by a total company commitment to excellence in product and customer service.

Nationally Currie Group service departments operate a large number of field service personal, All Currie Group Service technicians are factory trained, between them we represent over 300 years of experience.

The excellent support from our manufacturers and our extensive range of spare parts makes you feel at ease knowing we will have the part you require off our shelf. Whether it be a switch, bolt, PCB etc we will have what you are after.

Whether it is electrical / mechanical / prepress / re-location of equipment / installation of equipment / preventative maintenance or even just some technical advice our service department can help you. We are available 24 hours a day seven days a week.

We at Currie Group are always looking at new ways of improving service to our valued customers, We are aware of how dependent your business has become on the uninterrupted operation of your equipment, hence we have tailor made Curriecare service agreements that best suit your business. A Curriecare service agreement will result in no unexpected charges for labour and parts. We will invoice you annually or we will come to an arrangement that best suits your business, There will be no additional labour charges for mechanical or electrical repairs carried out during normal working hours. All spare parts will be covered in the charge of Curriecare.

Your company has had the foresight to invest in a quality product that has become a valuable part of your business, ensure that you protect this valuable asset by allowing Currie Group service department to maintain your equipment.

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